



**Training Programme
On
Management of Crowd at Large Congregations
(December 27-29, 2022)**



Conducted by
National Institute of Disaster Management
(Ministry of Home Affairs, Govt. of India)
Plot No. 15, Pocket 3, Block B, Sector 29, Rohini, Delhi – 110 042
<https://nidm.gov.in>

in collaboration with

**District Disaster Management Authority
office of the Deputy Commissioner Una**
District Una, Himachal Pradesh-174 303
<https://hpuna.nic.in/disaster-management>

About NIDM

National Institute of Disaster Management (NIDM): NIDM, Ministry of Home Affairs, is a statutory body responsible for planning and promoting training and research in the area of disaster management, documentation and development of national level information base relating to disaster management policies, prevention mechanisms and mitigation measures. NIDM is thus required to design, develop and implement training programmes, undertake research, formulate and implement a comprehensive human resource development plan, provide assistance in national policy formulation, assist other research and training institutes, state governments and other organizations for successfully discharging their responsibilities, develop educational materials for dissemination and promote awareness among stakeholders in addition to undertake any other function as assigned to it by the Central Government. Thus NIDM is envisioned to be a center of excellence and learning in the field of disaster management. NIDM works towards effective implementation of disaster risk mitigation and management in India and also at a regional level by providing technical assistance for capacity building and developing disaster management systems and institutional framework in the sector.

Key areas of NIDM's involvement include:

Training: On campus and off-campus training programmes, workshops, conferences and seminars, training of trainers' programmes for officials at the national, state and district levels to prepare them to tackle natural disasters.

Research: Issues, concerns and lacunae in management of disaster events, lessons learnt from past disasters.

Documentation: Best practices in disaster management, impact of disasters, situational analysis of relief and response measures, creation of database, preparation and dissemination of awareness materials, IEC materials etc.

District Disaster Management Authority, Una & Mata Shri Chintpurni Devi temple

Under the Disaster Management Act 2205, the District Disaster Management Authority was constituted in the district of Una with Dy. Commissioner, una as Chairperson.

The Chintpurni fair, locally known as 'Mata Da Mela'(fair of the mother Goddess) is held in village Chintpurni on a spur of the hill range of the same name, about 3 kms. to the west of Bharwain. The fair is held near

the temple of Goddess Bhagwati Chhinmastaka, where, it is said, the mother Goddess appeared in astral form in ancient times. The site is approached by metalled road from Una, Hoshiarpur and Kangra which are situated at a distance of 56, 48 and 64 kms away respectively. The fair being held from time immemorial is held thrice a year in the month of Chet (March-April), Sawan (July-August) and Asanj (September-October). In *chet* and *Asanj*, the fair is held in Navratras whereas in Sawan it taken place during the first ten days of shukla paksha i.e. the bright half of the lunar month. The fair which is residential fair by nature, lasts for nine days during the navratras and for ten days in Sawan. The fair continues day and night but the attendance is the largest on its 8th day.

Programme Objectives

At the end of the programme, participants will be able to:

- Explain various types of crowd and their behaviour
- Explain the concept of planning
- Explain various legal provisions of crowd management
- Identify issues and make plan of action for better crowd management at any place of mass congregation
- Able to draft strategy in case of crowd disaster
- Identify key stakeholders for joint planning

Participation

Senior & Middle level officers from Departments of Revenue, Police, festival/ Mela Administration, Health, Civil Defence volunteers, Home Guards and NGOs from State of Himachal Pradesh. Participation will be facilitated by DDMA, Una, Himachal Pradesh.

Duration

The course shall be conducted at the campus of Mata Shri Chintpurni Devi Temple, Una, Himachal Pradesh during 27.12.2022 to 29.12.2022.

Teaching techniques

The medium of instruction during the programme shall be Bilingual (English and Hindi) with various interactive learning modes being adopted like

- Lecture method
- Group exercise
- Case studies

Evaluation and Certificate of the Programme

Enrolled participants will be able to download their e-certificate from NIDM training portal after successful completion of the programme and filling up the feedback form available at the same portal. However, certificates in hard copies will also be distributed at GIPARD after successful completion of the programme.

Suggested Reading

- Disaster Management Act, 2005
- Disaster Management Policy, 2009
- National Disaster Management Plan 2019
- District DM Plan District Una

Overall Guidance

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**Training Programme on Management of Crowd at Large Congregations
Venue: Mata Shri Chintpurni Devi Temple, Una, Himachal Pradesh**

Programme Schedule

Day 1

Time	Session	Topics to be covered	Responsible Person (s)
10:00 - 11:00	Inaugural	<ul style="list-style-type: none"> • Welcome • About the Programme • Inaugural Address • Vote of Thanks 	Representative of DDMA Faculty NIDM Dy Commissioner, Una Representative of DDMA
Group Photo			
11:00 - 11:15	High Tea		
11:15 – 12:15	Institutional Mechanism for Disaster Management	<ul style="list-style-type: none"> • Institutions working for management of disasters • Roles and responsibilities of such institutions 	Faculty NIDM
12:15 – 13:00	Case study of Naina Devi Stampede	<ul style="list-style-type: none"> • Details of Naina Devi Stampede 2008 • Lessons Learned from the Stampede 	Faculty NIDM
13:00 - 14:00	Lunch Break		
1400 - 1530	Assessment of Situation	<ul style="list-style-type: none"> • Hazard & Vulnerability of temple complex and Yatra route • Past Incidents & lessons Learnt • Recommendations made by various committees 	Faculty NIDM
15:30 - 15:45	Tea Break		
15:45 - 17:00	Exercise on HVC analysis	Application of HVC on Management of crowd at and enroute temple	Participants

Day 2

Time	Session	Topics to be covered	Responsible Person (s)
10:00 - 10:15	Recap	Activities undertaken on Day one and key take	Participants

		aways	
1015 - 1130	Capacity & Facilities at Temple Site – Planning for pilgrim management	<ul style="list-style-type: none"> • Setting up of Base camps- location, arrangements, etc. • Yatra Route – Barricading, Parking, etc. • Traffic Plan during Yatra • Entry & Exit Points • Evacuation Route & protocol 	Faculty NIDM
11:30 - 11:45	Tea Break		
11:45 - 13:00	Pilgrims Management	<ul style="list-style-type: none"> • Assessment of Pilgrims <ul style="list-style-type: none"> ○ Tracking ○ Ticket/Token system for Pilgrim identification at Base camp • Pilgrims Behaviour • Route Management • Pilgrims Regulation • Entry & Exit Point management • Maintenance of Log Books of Pilgrims 	Faculty NIDM
13:00 - 14:00	Lunch Break		
14:00-15:00	Pilgrim Management/ Maintaining Law and order	Practical sharing	Faculty Police Department
15:00 - 16:30	Scenario analysis of Mata Shri Chintpurni Devi Temple	Scenario based exercise of management of crowd at large congregation during a mela at Mata Shri Chintpurni Devi	Participants

Day 3

Time	Session	Topics to be covered	Responsible Person (s)
10:00 - 10:15	Recap	Activities undertaken on	Participants

		Day two and key take aways	
10:15-11:30	Communication & Coordination	<ul style="list-style-type: none"> • Public Address System • Dedicated & reliable Communication network (Temple Trust, Local Administrators, Police, Ambulance) • Reporting systems • Internal Telephone network/ Mobile network 	Faculty NIDM
11:30 - 11:45	Tea Break		
11:45 - 13:00	Crisis Management	<ul style="list-style-type: none"> • Response Team/ QRT • Crowd regulation during crisis phase (stampede) • Transportation of Injured to Hospitals • Food & Logistic arrangements • Dead Body Disposal 	Faculty NIDM
13:00 - 14:00	Lunch Break		
14:00 - 15:30	Scenario analysis of Mata Shri Chintpurni Devi Temple	Scenario based exercise of management of crowd at large congregation during a mela at Mata Shri Chintpurni Devi	Participants
15:30 - 15:45	Tea Break		
15:45 - 17:00	Valedictory Session	<ul style="list-style-type: none"> • Summing up • Valedictory Address • Vote of Thanks 	Participants Dy. Commissioner, Una Representative of DDMA Una
