

Report: 22nd Weekly Webinar

Weekly Webinar Series: 22/24

Public Health Emergency and Disaster Management (PHEDM) during and beyond COVID-19: Building Resilient Workforce, System, and Infrastructure in India



Date: Wednesday, 24 August 2022
Time: 14:30 to 16:00 hours (IST)



https://youtu.be/H_AptoweE7Q

Register here: <https://training.nidm.gov.in>

Jointly Organized by :

National Institute of Disaster Management (NIDM)
Ministry of Home Affairs (MHA), Government of India

National Centre for Disease Control (NCDC),
Directorate General of Health Services (Dte.GHS),
Ministry of Health & Family Welfare (MoHFW),
Government of India

U.S. Centers for Disease Control and Prevention (CDC),
Country Office India



Panel Discussion on Lessons Learned and Best Practices from COVID-19 Pandemic Management

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Dr Sujeet K Singh
Director, NCDC, Dte.GHS,
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Dr Meghna Desai
Country Director,
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DISTINGUISHED SPEAKERS



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Dr Krishna S. Vatsa
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Lead-Global PHEM Capacity Building,
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Website: <https://nidm.gov.in>



Stay Protected
from Corona



Wear Mask
properly



Follow Proper
Hand Hygiene



Maintain Safe
Distancing



Get
Vaccinated

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Acknowledgement

We express our sincere thanks to distinguished speakers **Prof. (Dr.) Vinod K. Paul**, Member, NITI Aayog, Govt. of India; **Dr. Sujeet K Singh**, Director, NCDC and **Dr. Meghna Desai**, Country Director, CDC-India and **Mr. Chuck Mension**, Lead-Global PHEM Capacity Building, U.S. Centers for Disease Control and Prevention (CDC) for sparing their valuable time and providing us the opportunity to learn and gain from their respective knowledge, experience, and expertise.

We are very grateful to esteemed patrons, **Sh. Taj Hassan, IPS**, Executive Director, NIDM; **Dr. Sujeet K Singh**, Director, NCDC and **Dr. Meghna Desai**, Country Director, CDC-India for their directions and supervision in organizing the webinar series.

We express our sincere thanks to **Prof. Surya Parkash**, Head, EOC, CBRN & GMRD, NIDM, **Dr. Himanshu Chauhan**, Joint Director & office Incharge, IDSP, NCDC and **Dr. Rajeev Sharma**, Public Health Specialist and Lead Emergency Management, CDC-India for their continuous encouragement and guidance in enhancing the quality of every webinar.

We thank our esteemed participants, the online learning communities without whom the event wouldn't be possible.

In the end, we thank the team from VHS-CDC, NCDC and GMR Division, NIDM for their continuous support and collective actions in organizing the webinar.

1. Introduction

The webinar on **Panel Discussion on "Lessons Learned and Best Practices from COVID-19 Pandemic Management"** was the twenty-second webinar of the webinar series on "Public Health Emergency and Disaster Management during and beyond COVID-19: Building Resilient Workforce, System, and Infrastructure in India".

Learning is a continuous process. The ninth point of the Hon'ble Prime Minister's 10-Point Agenda on DRR also encourages ensuring that the opportunity to learn from a disaster is not wasted. The knowledge gained from past Public health emergencies or disasters will help us to improve our strategies for Public health emergencies or disaster management.

The webinar was framed to provide the following learning objectives to the participants:

- Lessons learnt from the COVID-19 pandemic response.
- India's response to the global outbreak.
- The critical areas to bolster the capacity and resilience of the nation against public health emergencies and disasters.

Technical Advisory Group and Technical Working Group of the ongoing webinar series suggested the names of the speakers based on the theme of the webinar and the expertise of the experts.

2. Schedule of the Webinar

Time	Dignitaries	Session
14:30 – 14:40 hours	Prof. Surya Parkash Head EOC, CBRN & GMRD, NIDM, MHA, GoI	Welcome and Introduction
Technical Session		
14:40– 15:05 hours	Prof. (Dr.) Vinod K. Paul Member, NITI Aayog, Govt. of India	
15:05– 15:15 hours	Dr. Sujeet K Singh Director, NCDC, Dte.GHS, MoHFW, Govt. of India	
15:15– 15:25 hours	Dr. Meghna Desai Country Director, CDC - India	
15:25– 15:35 hours	Mr. W. Chuck Menchion Lead-Global PHEM Capacity Building, U.S. Centers for Disease Control and Prevention	
15:35 to 15:55 hours	Interaction and Q & A session	
15:55 to 16:00 hours	Vote of Thanks	

3. Summary of the Webinar



Prof. (Dr.) Vinod K. Paul

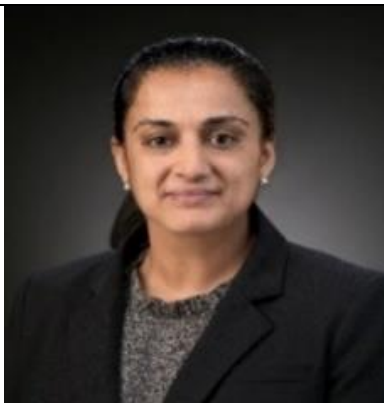
Prof. (Dr.) Vinod K. Paul is a globally recognized medical scientist and public health exponent. He leads the Health, Nutrition and HRD verticals. He has played a pivotal role in formulating the Ayushman Bharat-PMJAY, the Ayushman Bharat Health and Wellness Centre Scheme and POSHAN Abhiyaan. Dr. Paul is a part of the core team of the Union Government for the Covid-19 pandemic response. He chaired the Empowered Group on Medical Infrastructure and COVID Management Plan and the National Expert Group on Vaccine Administration for COVID-19.

Prof. (Dr.) Vinod K. Paul, Member, NITI Aayog, Govt. of India, shared three best practices or ingredients of India's success in pandemic response besides the lesson learnt from the pandemic. He talked about the things that matter the most regarding our national response from the government's point of view, the national orchestration and stewardship. Three things stand out: India mounted a whole of government response, full of government to full of nation response and full of-society response. These three mantras shined in our approach. It defines the overarching strategy taken by the Government of India and the nation under the leadership of the honourable Prime Minister. The response was not confined to a set of a few ministries or the health ministry alone but was spread across all the government ministries.

The one manifestation or special paradigm created to make it happen was the creation of empowered groups. The central government created eleven empowered groups from different arms of the government under the Disaster Management Act 2005. These groups provided the overarching frame to handle mega-disasters such as the COVID-19 pandemic. The response was having the whole government approach and ensuring that everybody was coming together for a defined area of work, action and responsibility. Every day the role was being played by various ministries, departments and the arms of the government system. The union government, the state government, and the district administrations worked as one team. This was a unique feature of the highest level of coordination in a federal system. It was led on the front by the prime minister. It was a seamless understanding and coordination at all levels. The janmanas, the citizens of India were all on one page to mount an effective fight against the virus. The leadership of the nation reached out to the people, gave specific ideas to follow and made specific requests about our behaviour and responsibility as a nation.

One lesson learnt is reinforcing the notion of self-reliance, Atmanirbhar Bharat. We have to depend on our capabilities, and it is the capability of today that will come in handy to us tomorrow when the disaster strikes and therefore strengthening all around 360-degree capabilities in meeting such challenges. We should be ready with those

capabilities, we can only respond if the platforms are available on which we can make more capacity and make a more significant response, whether it is vaccines, medicines or technology. We learned how to create a positive and truthful narrative when communicating with people. We learned that there are strands of information, good and truthful information but also convoluted, wrong and misinformation information wrong information misinformation. We learned that when we speak the truth, people accept it. We need to explain to the people through the scientific lens what and why we are doing, be it lockdowns, advocacy for appropriate behaviour or vaccination. The three significant best practices or ingredients of success or the leadership principles that worked for India were full of government approach, full of nation approach and role of society response.



Dr. Meghna Desai

Dr. Meghna Desai is the CDC India Country Director and Program Director for the Division of Global Health Protection (DGHP). She is an epidemiologist with over 20 years of experience. Previously, she was Chief of the Malaria Branch in the Division of Parasitic Diseases and Malaria, in the Center for Global Health at CDC. Dr. Desai is a Ph.D. in Clinical Epidemiology from the University of Amsterdam, with an MPH in International Health.

Dr. Meghna Desai, Country Director, CDC – India said that the lesson learnt all boils down to ensuring good coordination at the highest levels. We need to work with people, and at the level of the community. Knowing local risks ensures that the community's actual needs are addressed and that local actions prevent risk. A well-prepared, active, and well-organised community can reduce risks and mitigate the impact of emergencies and consequently save many lives.



Dr. Sujeet K Singh

Dr. Sujeet K Singh is a Senior Public Health Specialist and presently working as Director NCDC. He has undertaken many epidemiological investigations. Currently, he is looking after National Programmes of AMR containment, National one health program, leptospirosis, Rabies, and Viral Hepatitis and he is providing leadership to the response to the COVID-19 pandemic.

Dr. Sujeet K Singh, Director, NCDC, Dte.GHS, MoHFW, Govt. of India said that the COVID-19 pandemic had been one of the longest and the most complex pandemics. Further, he said that when the pandemic was notified as an outbreak, joint monitoring

group under the Director General of Health Services was constituted where all the experts from different organizations tried to see the various aspects of the disease. The expert panel did the initial risk assessment and the routine public health measures in line with any other respiratory-related outbreak were planned. Other activities include airport screening, quarantine isolation, community contact tracing and community surveillance to identify the cases. Initially, the response was in line with the routine known public health measures, then very soon, it was realized that this pandemic would be a little more than a challenge than we thought. The COVID Appropriate Behaviour, led by the leadership, proved the long-lasting measures from the beginning till date, which have worked against all variants. Further, the empowered group's able guidance and the policy level decisions guided the public health measures. The challenges faced due to the logistics in the initial phase were overcome effectively by coordination and partnership at all levels.



Mr W. Chuck Mension

Mr W. Chuck Mension is currently the lead on Global Capacity Building at the US Centers for Disease Control and Prevention - HQ. He has extensive (over 13 years) experience in Public Health Emergency Management especially in Capacity Building. As a strategic planner, he led the development of a National Public Health Strategic Plan.

Mr. Chuck Mension, Lead-Global PHEM Capacity Building, U.S. Centers for Disease Control and Prevention (CDC), focused his talk on the observations and lessons learned more to technical and discreet matters. Mainly he discussed the Public Health Emergency Operations Centers and the Public Emergency Management Programs. We learned that there is a need to convey better how to implement the incident management principles more discretely and directly. It was incumbent upon us to develop a coalition of experts to help and facilitate the above-said matter. A panel of experts was put together to start looking at some of the common and thematic themes emerging about implementing Incident Management Systems and how to get to the proper decisions for the leadership. During the lockdown across the globe, one of the challenges was how to employ the use of remote technologies. There was a compelling need to develop quick, succinct packages of information that could be conveyed and would apply thematically to multiple countries and their situations. Further, he said that we're excited to be working with India to develop International PHEM fellowships that would allow the nation to grow and develop its experts in emergency management.



Prof. Surya Parkash

Prof. Surya Parkash is presently working as Head, EOC, GMR Division and also of the CBRN, Industrial and Cyber DRR Division, NIDM beside Team Leader for World Centre of Excellence on Landslides Disaster Reduction and Faculty In-charge of 9 Specialized Centre, i.e. Centre on Early Warning and Communication, Safe Hill Area Development, Coastal Disaster Risk Reduction & Resilience, Emergency Operation Centre, Flood Monitoring Cell, CBRN, Industrial DRR and Cyber DRR.

Prof. Surya Parkash, Head, EOC, CBRN & GMRD, NIDM said that the Government of India was very proactive in taking adequate, timely steps to prevent the spread of the disease. We were the ones who came out with the vaccination also. The country took up various initiatives to take care of the health and enhance our health infrastructure and make it resilient and workable, along with the capacity development of human resources. India's actions and leadership at all levels were very much appreciated around the world.



Dr. Himanshu Chauhan

Dr Himanshu Chauhan is the Joint Director and Officer-In-Charge of the IDSP, NCDC. He is a public health expert with more than 15 years of experience in diverse capacities & situations, ranging from teaching medical undergraduates & postgraduates in a medical school to leading public health response in emergencies and policy-level engagement with various stakeholders.

Dr. Himanshu Chauhan, Joint Director & office Incharge, IDSP, NCDC, said that the webinar had highlighted the challenges faced during the COVID-19 pandemic and how the issues were overcome. The journey of response to the COVID-19 pandemic showed if there is a will, we can manage any emergency. The political will and technical action plan are also crucial in promptly responding to such a pandemic.



Dr. Rajeev Sharma

Dr. Rajeev Sharma, an Emergency Management Specialist with MBBS, MPH, DNB in Field Epidemiology and CDC's Global Public Health Emergency Management Fellow (PHEM-F). Currently working with the U.S. Centers for Disease Control and Prevention (CDC), New Delhi and leading Emergency Management Program and providing technical support to various multi-layered, multi-organizations departments/institutions under the Government of India (GoI).

Dr. Rajeev Sharma, PHS & Lead, Emergency Management, CDC-India, said that India's effort to manage the pandemic could be described as a people-centric, whole-of-government and whole-of-society approach. India's leadership undertook many proactive and decisive steps very early in response to the pandemic, and critical interventions taken by the policymakers at the right time are significant for any such events or pandemic. The community-level intervention in India played an important role in reducing person-to-person transmission and disease impact. Therefore, community participation is essential in collective response to the public health emergency.

4. Key Take-Home Messages

Some of the key take-home messages from the webinar on " Panel Discussion on "Lessons Learned and Best Practices from COVID-19 Pandemic Management" are as follows:

- Creating a robust and sustained capacity with institutional memory at the district level is the key, and this can be orchestrated using the National Disaster Management Act, activities, and capabilities.
- Disaster management activities should be linked to disease surveillance capacities and beyond just the health department per se but also in animal husbandry, agriculture and so on.
- The key is that intersectoral coming together at the district level where the battle is fought.

5. Participants Profile

The webinar was attended by 356 participants. The participants in the webinar were surveillance officers from Integrated Disease Surveillance Programme, doctors, paramedics, frontline health care workers, State and District Disaster Management Authorities (SDMA and DDMA), Research institutes, academicians, Fire Service officials, Civil Defence officials and so on.

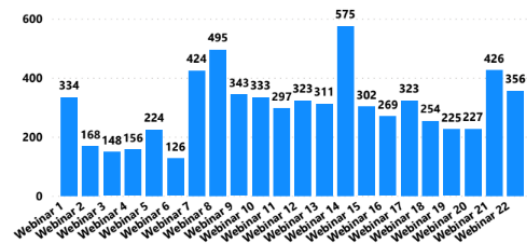
Most of the participants registered for the webinar were government officials followed by students. Tamil Nadu tops the list of states where the maximum number of participants registered for the event, followed by Delhi and Uttar Pradesh. Out of the total number of participants registered for the webinar, 73% were male and 27% were female. Around 89% of participants were below the age of 50 years and 11% above the age of 50 years.

The webinar was also live-streamed on YouTube for the online learning communities and will be available after the event's completion.

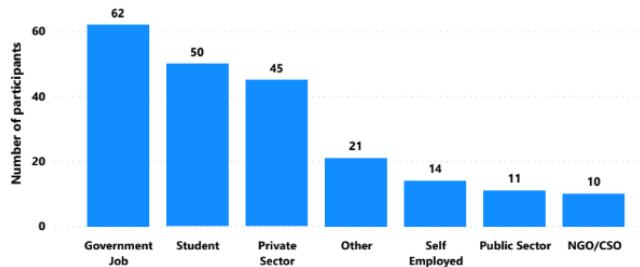
YouTube Link: https://www.youtube.com/watch?v=H_AptoweE7Q

Infographic of the Participants

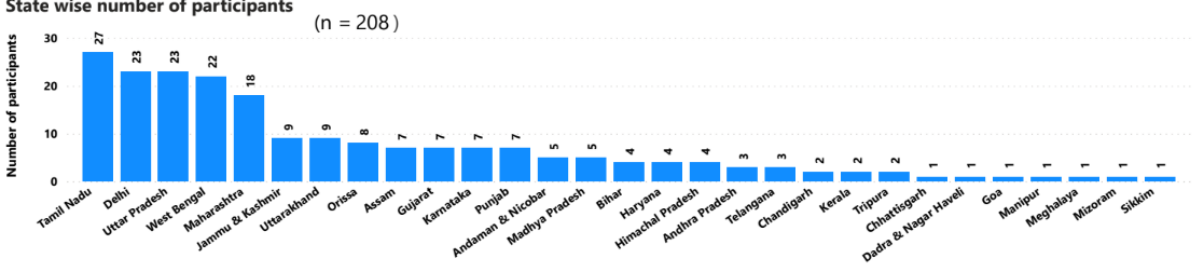
Webinar wise number of participants



Occupation of participants (n = 213 Including other countries)



State wise number of participants



Note: Number 356 in the first graph is the number of participants who attended the webinar and number 213 in the other graphs is the total number of registered participants.

Total distinct participants

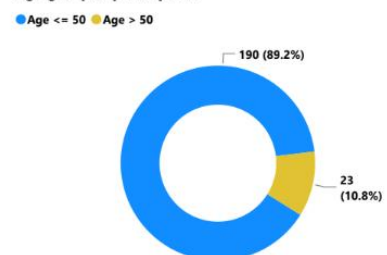


Total duration of webinar by participants presence



Age Group	Male	Female	Total
Less than 18	1 (0%)	0(0%)	1 (0%)
18 to 24	20 (9%)	13 (6%)	33 (15%)
25 to 34	50 (23%)	20 (9%)	70 (33%)
35 to 44	47 (22%)	13 (6%)	60 (28%)
45 to 54	24 (11%)	12 (6%)	36 (17%)
55 to 64	10 (5%)	0 (0%)	10 (5%)
65 +	3 (1%)	0 (0%)	3 (1%)
Total	155 (73%)	58 (27%)	213 (100%)

Age group of participants



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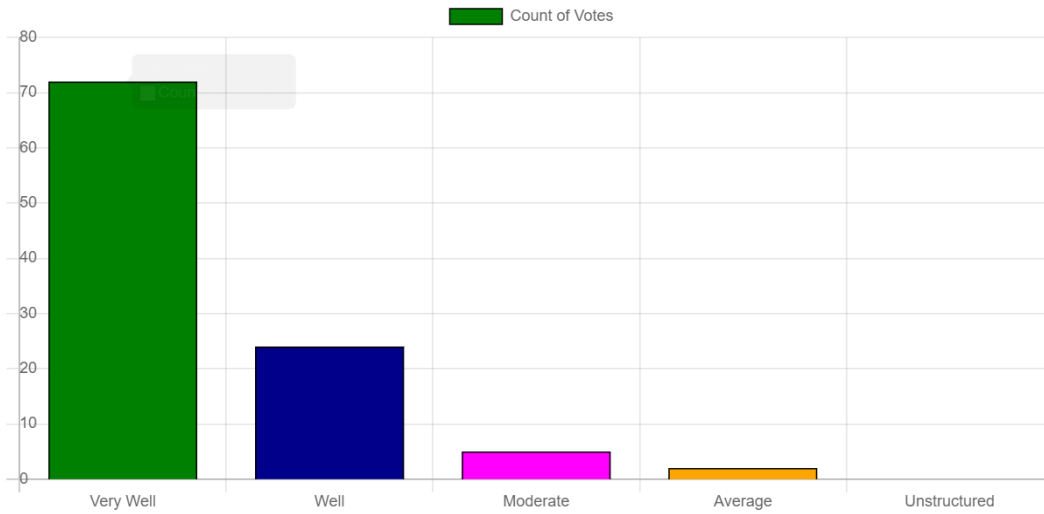
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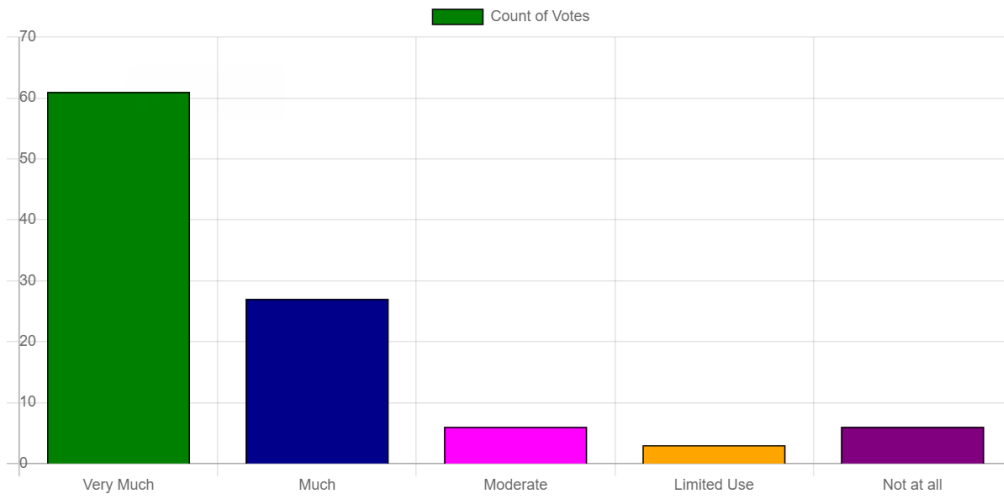
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6. Feedback

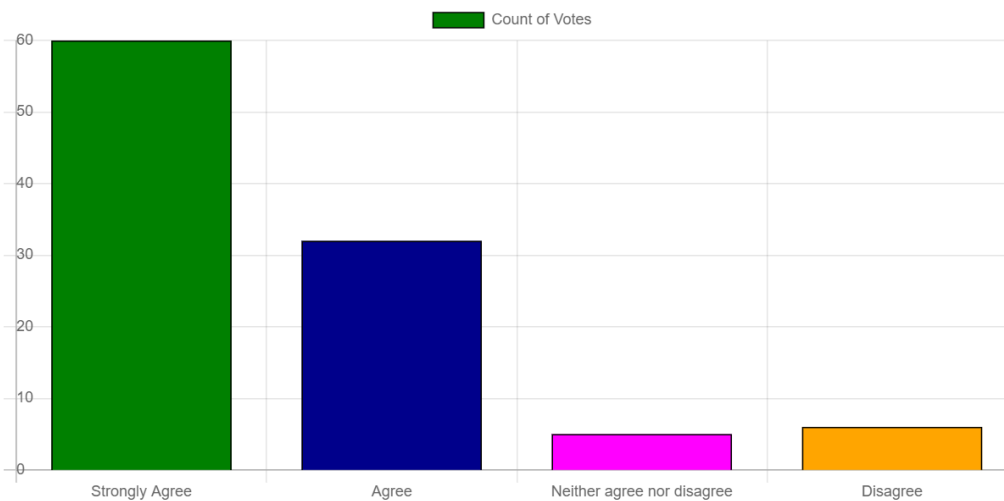
I think the structure and organization of the course fulfilled the objectives of the Training programme.



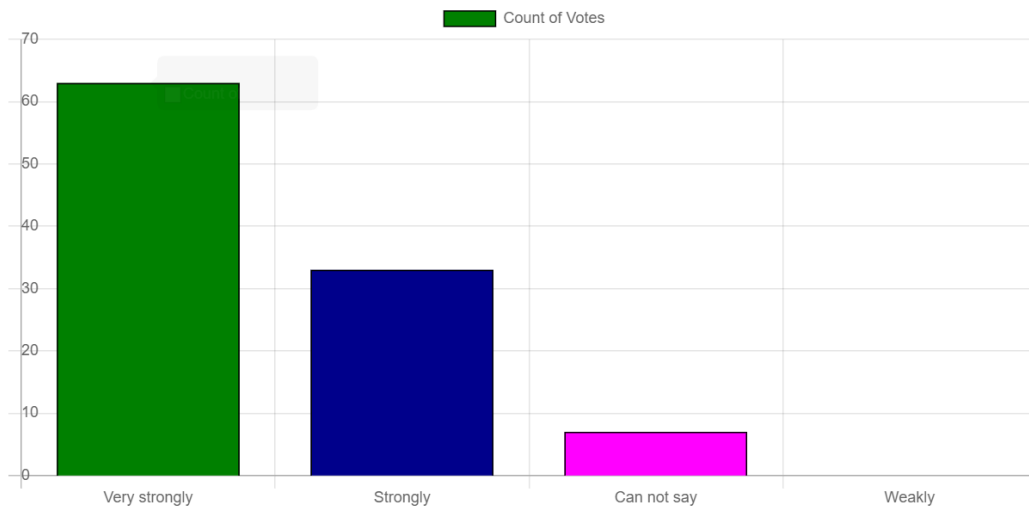
I feel this programme would be useful to me immediately in my job.



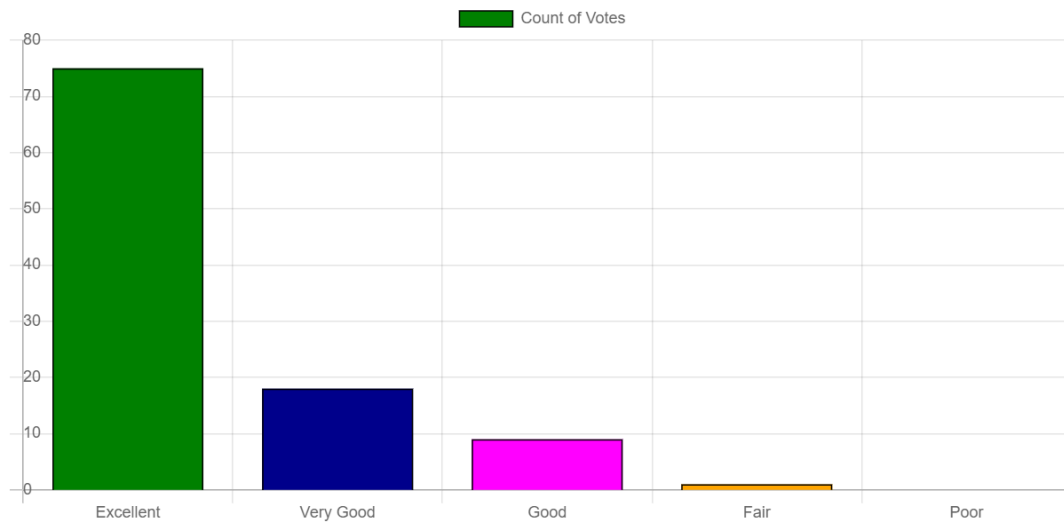
I believe this will help me in my future job related to Disaster management.



I feel this inspires me to take up assignments related to Disaster Management.



Your overall impression of the training programme.



7. Group Photo

